

12th July 2022

Correspondence from Member of the Public 1

Appendix: Copies of emails between Correspondent and Nottingham Trams

Sent: 06 May 2022 08:43

To: NET Customer Relations Team <info@thetram.net>;
[REDACTED]

Subject: Thursday 05/05/2022 Night's Activities at NET Tram Toton Lane

Good Morning everyone,

I'm writing this email after another eventful night of dangerous Anti-Social Driving behaviour by cars and motorbikes.

I also witnessed some drug dealing taking place one evening last week by a male on a unlicensed motor bike.

They are also using Stapleford Lane & Toton Lane for drag racing.

I have attached some pictures of the ongoing activities again!

[REDACTED]

Nothing seems to be happening fast where are we on this?

Please can we get moving on this and get an injunction and start issuing fines/penalties?

Regards

Sent: Thursday, 21 April 2022, 21:37

To: NET Customer Relations Team <info@thetram.net>

Cc: [REDACTED]

Subject: last night's Activities at NET Tram Toton Lane

Good Morning everyone,

I'm writing this email after another eventful night of dangerous Anti-Social Driving behaviour.

I have attached some video but unfortunately it will not let me upload large files and please forgive the poor quality as I was trying to film unnoticed. If anybody would like anymore video footage please don't hesitate to contact me and I will put them in a Zip file.

Can I ask if any of you have me to discuss this as suggested in the email below sent in December?

I was comforted by the article in the Nottingham Evening Post in January which had the head line I quote "Dangerous Car Meets becoming a Convention"

It quoted that the Police had taken positive action?

[REDACTED] could you clarify what this is please? As the same vehicles with the same drivers are repeatedly there evening after evening and I have months worth of incident numbers that have been reported to the police.

[REDACTED]
[REDACTED]
[REDACTED]

Below is a list of some of the vehicles that are repeatedly there, if they were given a warning/caution surely they wouldn't be there every evening? On average there is around 8 -10 cars per evening either speeding around the Tram terminal or up and down Toton and Stapleford Lane. They are to be round right under the CCTV cameras in Zones 3 and 5.

[REDACTED]
[REDACTED]

Please can we get moving on this and get an injunction and start issuing fines/penalties?

Regards

[REDACTED]

From: NET Customer Relations Team <info@thetram.net>

Sent: 20 December 2021 15:28

To: [REDACTED]

Subject: Re: Pictures of last night's Activities at NET Tram Toton Lane

'Good afternoon [REDACTED],

Thank you once again for bringing the issue of anti-social driving to the attention of Nottingham Trams.

My name is [REDACTED] and I am the QHSE (Quality, Health, Safety & Environment) Officer for the Trams.

Firstly, I would like to apologise that you are still experiencing these issues with the Park and Ride at Toton Lane. As you have mentioned in your email, this has been going on for a while now and taking the diagram of Birds Triangle (1969) into consideration, it won't be long before a serious incident occurs.

Regarding the one report in the last several months you mentioned, I believe you received a reply from our Operations Manager [REDACTED]. This response was specifically relating to calls of Motorbikes using the P&R site ,which was stated in an email received from [REDACTED] on 19/11/2021.

When discussing the use of cars within the P&R site, we are aware that this issue is much larger. As [REDACTED] mentioned, our site at Toton Lane is monitored 24/7 by our control room team. As soon as they are aware of an incident they report this to Nottinghamshire Police. As the controllers have a whole network to look after, there are situations where they may not have 'direct eyes' on the P&R site, but they have the capacity to quickly switch the CCTV to the area in question. In situations like this we become reliant on calls being made from Tram Drivers to bring the issues to our attention. In the very short term I will send a briefing out to our drivers requesting that they call the control room as soon as they believe the site is being used inappropriately. This can then be followed up with a phone call to the Police.

Moving forward, I completely agree that we need to look at other alternatives in order to remove both the Anti-Social Driving issue, and therefore remove the possibility of incidents/accidents taking place.

As [REDACTED] mentioned in his email on 23/11/2021 we would like to welcome you into the NET depot in order to greater understand how we are tackling issues of this nature. With the rise in coronavirus cases across the UK this will likely be towards the end of January. Would this be something you would be keen on pursuing?

[REDACTED]; I would welcome a meeting in the New Year to discuss a joint approach to the Anti-Social Driving that we are experiencing at our Toton Lane P&R site. Can I please ask for you to send across dates that you are available and we can look to accommodate here at our depot or via teams, which ever you would feel most comfortable attending.

In the meantime [REDACTED], please do continue to report any issues that you experience at Toton Lane. Whilst I appreciate your hesitation contacting Nottinghamshire Police, they have the powers to disperse the vehicles until a longer term solution is put into place.

Thank you once again. Have a lovely Christmas and a Happy New Year.

Kind regards

[REDACTED]

From: [REDACTED]
Sent: 17 December 2021 09:57
To: 'info@thetram.net' <info@thetram.net>; [REDACTED]; [REDACTED]
Cc: [REDACTED]
Subject: Pictures of last night's Activities at NET Tram Toton Lane

Good Morning All,

Please can you see attached the pictures from last nights activities at NET Tram Stop Toton Lane again!, you can clearly see the burn outs donuts in Zones 5 and Zones 3, NET trams tell me their surveillance is fantastic and they are aware of all the activities and any instances that happen here?

This happened last night between 11-12 midnight I have not contacted the police because it seems it's a waste of time because NET trams say it's only been reported to them once in the last several months.

I have given the Police all the licence plate numbers several times over several months. I cannot emphasize this enough there will be a serious accident or worse, unfortunately probably some innocent member of the public using the area, and this will all come out in that process.

[REDACTED]

[REDACTED]. Nobody wants to own this and take it forward; can somebody tell me why this cannot be made a PSPO Zone for Antisocial Driving? and issue the drivers which are always the same ones with a section 59.

The local Council wish to develop the area into more housing and Business opportunity's this again will create areas for these Boy Racers to engage in these activities, please sort out this area first before concentrating on developing overs. One idea is to install Alligator Teeth in the entrances to the areas and speed bumps into the larger area(s).

Regards

[REDACTED]